KRESHNIK SHALA

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DETAILS

Helsinki, Finland
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NATIONALITY
Finnish

SKILLS

HTML/CSS

Figma

Java Script

Microsoft Azure

Python

Knowledgable in User Interface/
User Experience

LANGUAGES

Albanian

English

Finnish

Croatian

Spanish

👤 PROFILE

I am an ICT professional with wide technical knowledge, entrepreneurial spirit and business mindset. I have gained experience while working in multicultural environments. I am keen to constantly learn about new technologies and innovation

💼 EMPLOYMENT HISTORY

UX and Service Designer / Team Leader at 10 Days 100 Challenges Project, Helsinki

June 2019 — August 2019

As part of an Innovative Pogramme organised by four universities, I worked as a team leader in designing a service-based technological solution for OP Bank to improve their services and attract new international customers. The work was conducted in coordination with professional experts and coaches from companies such as Kesko, Microsoft, Telia, OP, Clic, as well as City of Vantaa and City of Espoo.

UX / UI Designer at Self-employed, Helsinki

September 2018 — May 2019

Designed high-fidelity prototypes for two Nordic banks. Created an innovative Queuing Application solution, to improve their customer service in daily basis, as well as to increase their b2b and b2c business potential.

Production Coordinator At The Booth / Samsung at OSG Oy, Helsinki

September 2019 — December 2017

Facilitated, coordinated and organised the participation of Samsung representatives in Slush start-up event in Helsinki. Made sure that the exhibition booth functioned as expected.

Senior Coder at Posti Oyj, Helsinki

December 2010 — August 2017

Worked as an IT professional in supporting of efficient logistical processes. Lead and trained new employees on daily tasks and coding language of Posti Oy, used to manage and monitor the supply chain.

🎓 EDUCATION

AZ-900, Microsoft Azure Fundamentals, Helsinki

September 2019 — September 2019

In the process of acquiring Azure Fundamentals certificate. Learning about cloud concepts, core Azure Services, Azure pricing and support, and the fundamentals of cloud security, privacy, compliance, and trust.

Business Information Technology (BBA), Haaga-Helia, Helsinki

September 2017 — June 2020

Relevant subjects learned:

Business Information Systems, Business Process Design and Modelling, Digital Services, Digital Service Project Management, Managing Business Information Systems Devlopment.

QBA degree, Helsinki Business College, Helsinki

September 2005 — June 2009

Qualification in Business Administration and Marketing.